# PROMOTION OF ACCESS TO INFORMATION ACT 2/2000 MANUAL

Section 51 Manual for a Private Body

# **Printing Industries Federation of South Africa NPC** (PIFSA)

Printing SA is a brand of PIFSA



The Promotion of Access to Information Act No 2 of 2000, was enacted on the 3 February 2000, giving effect to the constitutional right of access to any information held by the State or a private body that is required for the exercise or protection of any rights. Section 51 of the Act requires that a the head of a private body must compile a manual to be made available to the Human Rights Commissioner, and the controlling body of which that private body is a member, if applicable.

The Act and Regulations set out procedures for requests, chargeable fees, and details of information that may not be released. The Act allows that access to information cannot be unlimited and justifiable limitations include, among others, the reasonable protection of property, commercial confidentiality, and certain disclosures related to natural persons.

Prepared by Louise Moralee, Commercial and Technical, Printing Industries Federation of South Africa NPC 575 Lupton Drive, Halfway House Midrand 1682

Signature: Mr MS Thobela CEO

Date:



# Promotion of Access to Information Act 2/2000 Section 51 Manual

# **Printing Industries Federation of South Africa NPC**

Part 1

Company Details The Printing Industries Federation of South Africa NPC is a non-profit

company and trade organization governed by its constitution and an elected board of both executive and elected non-executive directors with

whom all executive authority rests.

The day to day running of the Federation is managed by a Chief Executive

and 3 Executive Directors.

Part 2

Section 51(1)(a)
Contact Details

**Postal Address** 

**Physical Address** 

575 Lupton Drive, Halfway House, Midrand, 1682

Tel:

(011) 287 1160

Head of Private Body:

(010) 5943299

Information Officer:

Mr MS Thobela Mrs D Garz

Co. Registration No:

1990/001772/08

E-mail:

dgarz@pifsa.org or dgarz@printingsa.org

Website:

http://www.pifsa.org or www.printingsa.org

Part 3

**SAHRC Guide** 

Section 51(1)(b)

In terms of Section 10 of the Act, the South African Human Rights
Commission (SAHRC) has compiled a guide in the eleven official languages
to assist users in the interpretation of the act. The guide contains the

objects of the act, the contact details of the information officers of all public bodies, particulars of those bodies and their manner of access to records and remedies available in law regarding any breach of the

provisions of the Act.

Queries should be addressed to:

South African Human Rights Commission,

Head Office: Braampark, Forum 3

33 Hoofd Street Braamfontein. 011 877 3600

Tel:

E-Mail: section51.paia@sahrc.org.za Website: http://www.sahrc.org.za.

#### Part 4

Section 51(1)(c) Latest Notice of Categories of Record available automatically without a person having to request access in terms of this act in terms of Section 52(2)

wone





Part 5
Categories of Record available in terms of other legislation
Section 51(1)(d)
The following categories of record are required to be retained by law.

| Basic Conditions of Employment Act 75/1997                       | Y          |
|--|------------|
| Companies Act 71/2008  | Y          |
| Compensation for Occupational Injuries and Diseases Act 130/1993 | Υ          |
| Employment Equity Act 55/1998                                    | Y          |
| Imprint Act 43/1993  | Y          |
| Income Tax Act 58/1962   | Y (exempt) |
| Labour Relations Act 66/1995                                     | Y          |
| Occupational Health and Safety Act 85/1993                       | Υ          |
| Skills Development Act 97/1998                                   | Y          |
| Skills Development Levies Act 9/1999                             | Y          |
| Unemployment Insurance Act 30/1966                               | Υ          |
| Unemployment insurance Act 63/2001                               | Υ          |
| Value Added Tax Act 89/1991                                      | Υ          |

# Part 6 Subjects on which the body holds records and categories of records held on each subject and details to facilitate a request for access to a record of the body Section 51(1)(e) Subjects on which the body holds records

Agreements Lease Υ Supplier Υ **Company Records Bylaws** Company constitution Company strategy and policy manual Company resolutions and statutory company documentation Υ Correspondence, (includes e-mails) **Databases** У **Documents of Incorporation** Υ Internal correspondence (includes e-mails) Υ Υ Internal Policies and Procedures Internal telephone lists Υ Memorandum of Incorporation Υ Υ Minutes **Register of Directors** Υ Υ **Title Deeds Financial Records** Accounting Records Client and Supplier details Υ Annual Financial Reports held for required statutory period Υ **Audited Financial records** Υ **Balance sheets** Υ



V3\_201510**29**Page Number 3 of 11

| Bank account records and transactions                                     | Υ        |
|---|----------|
| Call Account records and transactions                                     | Y        |
| Credit notes  | Y        |
| Debit notes   | Y        |
| Income tax returns and assessments  | Y        |
| Insurance records   | Y        |
| Invoices  | Υ        |
| Management Reports  | Y        |
| PAYE Reports  | Υ        |
| Order records   | Y        |
| Receipts  | Y        |
| Rental Agreements   | Y        |
| SETA returns  | Y        |
| Statements  | Y        |
| Training Records Staff  | Y        |
| Transactions Other  | Y        |
| VAT Returns   | Y        |
| Human Resources   |          |
| Conditions of employment  | Y        |
| Disciplinary codes  | Y        |
| Disciplinary records  | Y        |
| Employment Contracts  | Y        |
| Employee assurance/insurance details                                      | <u>'</u> |
| Employee details  | Y        |
| Employment Equity reports and statistics                                  | Y Y      |
| Leave records (Sick annual special )                                      | 'Y       |
| List of employees   | T Y      |
|   | T Y      |
| Medical history records (Sick Leave Forms)                                | Y        |
| Medical aid scheme records of employees  Pension and/or Provident Details | Y        |
|   | <u> </u> |
| Remuneration Policies   | Y        |
| Salary/Wage records and advices   | <u> </u> |
| Training schedules and material   | Y        |
| Training records for Staff  | Y        |
| UIF records and returns   | Y        |
| Information Technology  | N N      |
| Computer generated databases and backups                                  | Y        |
| Intercompany e-mails  | Y        |
| Software licences and applications  | Υ        |
| Machinery and Equipment Records   |          |
| Asset registers   | Υ        |
| Leases  | У        |
| Marketing Records   |          |
| Brochures and leaflets  | У        |
| Marketing campaign details  | Υ        |
| Promotional material  | Y        |



Prepared by L Moralee, Printing Industries Federation of South Africa NPC PAIA Section 51 Manual

| Member details   |   |
|--|---|
| Information provided by member companies               | У |
| Member database (Records Member details, contact etc.) | У |
| Member contributions                                   | У |
| Training Provision Records                             |   |
| Student Records and Results                            | Υ |
| Course Material  | Υ |
| Training Policies and Procedures                       | Υ |
| Marketing Material for Training Provision              | Y |
| Contractor Records                                     | Υ |
| Operational Records                                    |   |
| Accreditation Certification for Schemes and Standards  | Υ |
| BBBEE Supplier Status Reports                          | Υ |
| Correspondence and notices to clients/members          | Υ |
| Correspondence General                                 |   |
| Member application forms                               | Υ |
| Account application forms                              | Υ |
| Customer database                                      | Υ |
| Independent Contractors                                | Υ |
| OHASA records  | Υ |
| Price Lists  | У |
| Supplier database                                      | Υ |
| Technical and scientific information and articles      | Υ |
| Transport and vehicle records                          | Υ |
| Other Categories or records not above                  |   |
| Imprint Act Register and Records                       | Υ |

#### **Access to Records**

It is important to note that an application for access to information can be refused if the request does not comply with the procedural requirements of the Act. The submission of a request does not automatically entitle the requester to access of the requested information.

# Request procedure for access to records

Requests to access records must be made to the Information Officer on the prescribed Form C and must contain the following information in block letters where possible.

- Identity of requester.
   If the request is made on behalf of a person, the requester must submit proof of the capacity in which he/she is making the request.
- 2) The postal address or fax number of the requester.
- 3) Full details of the record to which access is requested must be provided, including any reference number if known.
- 4) The format preferred and an indication of an alternative method of access in the event that the preferred access format cannot be accommodated. If in addition to the selected format the requester would also prefer another format, (a written record to be conveyed telephonically as well) this must be communicated on the form.
- 5) The right the requester is seeking to exercise or protect and an explanation of why the requested record is required for such purpose.

# Fees applicable to requests for information

- 6) Request Fee: A request for information other than a record containing personal information about the requester will only be processed on receipt of the request fee of R50.00.(Regulation 11(3))
  - If a requester qualifies for an exemption of the fee the reason for exemption must be stated.
- Access Fee: If the request is granted a further fee is payable as prescribed for the search, preparation, and reproduction of a record for disclosure. This charge will include postal costs if incurred. The requester will be notified of the applicable access fee payable. The access fee should be paid prior to the access being given. (Regulation 11(3) Part 111, Item 4, Access fees payable.)
- A deposit of not more than one third of the access fee may be requested if the search and preparation will exceed six hours. The requester will be notified of the amount required as a deposit. (Regulations Part 111, Item 4(2), Access fees payable GG 23119 Notice 187.) The deposit will be returned to the requester if access is denied.
- 9) A personal requester (a person seeking access to a record containing his/her own personal information) will not be charged a request or access fee but will be charged the prescribed fee for reproduction and postage if applicable.
- Inspection of the Manual during office hours will not be charged for, but if a copy is requested, a fee of R1.10 for each A4 page will be charged. (Regulation 9(2) Part III, Item 1 – GG 23119 Notice 187.)

#### **Grounds for Refusal**

- 11) A request may be refused for the following reasons.
  - Protection of commercial information and confidential information of third parties
  - Protection of safety of individuals and the protection of property
  - Information privileged from production in legal proceedings
  - Protection of commercial information of the company
  - Protection of research information.

The schedule of the regulatory fees payable is attached.

Form C for request purposes is attached.



V3\_20151029
Page Number 6 of 11

Note: All public or private bodies registered under the Value Added Tax Act 89/1991 as vendors may add VAT to all fees prescribed in the Regulations.

A copy of this manual is available for inspection during office hours, upon request, at the address indicated at the beginning of this manual. No fee is chargeable for such public inspection but a charge will be levied for any copy of the manual or for any part of the manual required as per the regulations above.

# Part 8 Extraction from Regulations (Part III) (Government Gazette 23119, 15/2/2002)

# **Fees in Respect of Private Bodies**

- The fee for a copy of the manual as contemplated in regulation 9(2)(c) is R1.10 for every photocopy of an A4-size page or part thereof.
- 2) The fees for reproduction referred to in regulation 11(1) which relates to such categories of records listed in the voluntary notice of information or records available without recourse to the act are as follows

|    |      | Description   | R     |
|----|------|---|-------|
| a) |      | For every <b>photocopy</b> of an A4-size page or part thereof   | 1.10  |
| b) |      | For every <b>printed copy</b> of an A4-size page or part thereof held on a computer or in electronic or machine-readable form | .75   |
| c) |      | For a copy in a computer-readable form on -   |       |
|    | (i)  | Stiffy disc   | 7.50  |
|    | (ii) | Compact disc  | 70.00 |
| d) | (i)  | For a transcription of <b>visual images</b> , for an A4-size page or part thereof   | 40.00 |
|    | (ii) | For a copy of visual images   | 60.00 |
| e) | (i)  | For a transcription of an audio record, for an A4-size page or part thereof   | 20.00 |
|    | (ii) | For a copy of an audio record   | 30.00 |

- 3) The request fee payable by every requester, other than a person requester referred to in regulation 11(2) is R50.00
- 4) The access fee payable by a requester referred to in regulation 11(3) for records that are not available without recourse to the act are as follows:

|       |      | Description   | R     |
|-------|------|---|-------|
| 1 (a) |      | For every <b>photocopy</b> of an A4-size page or part thereof   | 1.10  |
| b)    |      | For every <b>printed copy</b> of an A4-size page or part thereof held on a computer or in electronic or machine-readable form | .75   |
| c)    |      | For a copy in a computer-readable form on -   |       |
|       | (i)  | Stiffy disc   | 7.50  |
|       | (ii) | Compact disc  | 70.00 |
| d)    | (i)  | For a transcription of visual images, for an A4-size page or part thereof   | 40.00 |
|       | (ii) | For a copy of visual images   | 60.00 |
| e)    | (i)  | For a transcription of an audio record, for an A4-size page or part thereof   | 20.00 |
|       | (ii) | For a copy of an audio record   | 30.00 |



Prepared by L Moralee, Printing Industries Federation of South Africa NPC PAIA Section 51 Manual

| f) | To search for and prepare the record for disclosure For each hour or part of an hour reasonably required | 30.00 |
|----|--|-------|
|    | for such a search and preparation  |       |

- 4(2) For purposes of Section 54(2) of the Act, enabling the private body to charge a deposit, the following applies:
  - a) Six hours as the hours to be exceeded before a deposit is payable; and
  - b) One third of the access fee is payable as a deposit by the requester.
- 4(3) The actual postage is payable when a copy of a record must be posted to a requester.

# FORM C

# REQUEST FOR ACCESS TO RECORD OF PRIVATE BODY (Section 53(1) of the Promotion of Access to Information Act, 2000 (Act No. 2 of 2000)

[Regulation 10]

| A.                | Particulars of private body   |
|-------------------|---|
| The H             | lead:   |
|                   |   |
|                   |   |
| В.                | Particulars of person requesting access to the record   |
| (a)<br>belo       | The particulars of the person who requests access to the record must be given w.                    |
| (b)               | The address and/or fax number in the Republic to which the information is to be sent must be given. |
| (c)               | Proof of the capacity in which the request is made, if applicable, must be attached.                |
| Full na           | ames and surname:   |
| Identit           | ty number:  |
| Postal            | address:  |
| Fax nu            | ımber:  |
| Teleph            | none number: E-mail address:  |
|                   | Capacity in which request is made, when made on behalf of another person:                           |
|                   |   |
| С.                | Particulars of person on whose behalf request is made   |
| This se<br>anothe | ction must be completed ONLY if a request for information is made on behalf of person.              |
| Full na           | mes and surname:  |
| Identit           | ry number:  |



V3\_20151**029**Page Number 9 of 11

# D. Particulars of record

- (a) Provide full particulars of the record to which access is requested, including the reference number if that is known to you, to enable the record to be located.
- (b) If the provided space is inadequate, please continue on a separate folio and attach it to this form.

The requester must sign all the additional folios.

- 1 Description of record or relevant part of the record:
- 2 Reference number, if available:
- 3 Any further particulars of record:

# E. Fees

- (a) A request for access to a record, other *than* a record containing personal information about yourself, will be processed only after a request fee has been paid.
- (b) You will be notified of the amount required to be paid as the request fee.
- (c) The fee payable for access to a record depends on the form in which access is required and the reasonable time required to search for and prepare a record.
- (d) If you qualify for exemption of the payment of any fee, please state the reason for exemption.

Reason for exemption from payment of fees:

# F. Form of access to record

If you are prevented by a disability to read, view or listen to the record in the form of access provided for in 1 to 4 hereunder, state your disability and indicate in which form the record is required.

| Disability:                         | Form in which record is |
|-------------------------------------|-------------------------|
|                                     | required                |
| Form in which record is required:   |                         |
| Mark the appropriate box with an X. |                         |

## NOTES:

- (a) Compliance with your request in the specified form may depend on the form in which the record is available.
- (b) Access in the form requested may be refused in certain circumstances. In such a case you will be informed if access will be granted in another form.
- (c) The fee payable for access for the record, if any, will be determined partly by the form in which access is requested.

| 1. If the record is in written or printed form: |                                     |  |                      |  |  |
|---|-------------------------------------|--|----------------------|--|--|
|   | cop <b>y o</b> f<br>reco <b>rd*</b> |  | inspection of record |  |  |



V3\_20151**029**Page Number 10 of 11

| this  | cord consists of visual im<br>includes photographs, slic<br>thes, etc) | ages<br>des, video recordings, compute                   | r-gen  | erated i   | mages,          |  |
|---|--|--|--------|--|-----------------|--|
|   | view the images  | copy of the images" transcription of the images*         |        |  |                 |  |
| 3. If re  | ecord consists of recorded   | d words or information which                             | can b  | e <b>rep</b> ro  | duced in sound: |  |
|   | listen to the soundtrack audio cassette                                | transcription of soundtrack* written or printed document |        |  |                 |  |
| 4. If re  | cord is held on computer   | or in an electronic or machine                           | e-reac | lable fo   | rm:             |  |
|   | printed copy of record*  | printed copy of information derived from the record"     | for    | copy in computer readable form* (stiffy or compact disc) |                 |  |
| 'If you requested a copy or transcription of a record (above), do you wish the copy or transcription to be posted to you? |  |  |        |  | NO NO           |  |
| Postage   | Postage is payable.  |  |        |  |                 |  |

# G Particulars of right to be exercised or protected

If the provided space is inadequate, please continue on a separate folio and attach it to this form. The requester must sign all the additional folios.

- 1. Indicate which right is to be exercised or protected:
- 2. Explain why the record requested is required for the exercise or protection of the aforementioned right:
- H. Notice of decision regarding request for access

You will be notified in writing whether your request has been approved/denied. If you wish to be informed in another manner, please specify the manner and provide the necessary particulars to enable compliance with your request.

How would you prefer to be informed of the decision regarding your request for access to the record?

Signed at...... This...... day of .......20

SIGNATURE OF REQUESTER / PERSON ON WHOSE BEHALF REQUEST IS MADE



Prepared by L Moralee, Printing Industries Federation of South Africa NPC PAIA Section 51 Manual

V3 20191029 Page Number 11 of 11